# PRIVACY POLICY

This privacy policy refers to this website

www.allinclearanceandstorage.co.uk and is served by All In Clearance and Storage Co. Ltd The policy oversees the privacy of users choosing to visit this website.

The policy determines the key areas where user privacy must be taken into account and summarises the responsibilities and obligations of the website, its owners and its users. Also detailed within this privacy policy will be the manner in which this website collects, stores and safeguards user data and their personal information.

## The Website

The owners of this website take an active interest in user privacy by ensuring that steps are taken to guard user privacy throughout the duration of their visit to the site. This website is compliant with all UK legislation and adheres to all requirements regarding user privacy.

## Cookies

In order to improve a user's experience, cookies collect data pertaining to how they use this site. Cookies are small files, saved onto the user's hard drive, which track, save and store information about how the user interacts with a website. This provides the business with the means to tailor the user's experience of this website.

In the event that users wish to prevent the use and saving of cookies from this website to their computers, they are advised to visit their web browser's security settings and block all cookies from this website and its external partners.

This website also uses tracking software which enables the company to monitor their visitors and better understand how the website is used. This tracking software is provided by Google Analytics and uses cookies to trace visitor usage. The software will track and monitor engagement and usage of a website by saving a cookie to the user's hard drive.

However, the software will not collect, save or store any personal information. For further information, you can refer to Google's privacy policy here - http://www.google.com/privacy.html

External vendors may store cookies on your hard drive in the event that this website uses sponsored links, adverts or referral programs. These cookies are used for referral and conversion tracking only and will usually expire after 30 days, though some sites stipulate a longer period. Users can be assured that no personal information is collected, saved or stored.

# **Contact and Communication**

Users who choose to contact this website or its owners and provide any requested personal details do so at their own discretion and their own risk. Your personal information remains private and will be stored securely until it has no use or is no longer required, as specified in the Data Protection Act 1998. Whilst every effort has been made to ensure that a safe and secure form to email submission process has been created, users who choose to use the form are advised that they do so at their own risk.

Any information submitted is used by the website and its owners in order to provide you with additional information about the services and any products they offer. They may also use such details to assist you by answering any questions or responding to any queries you may have submitted. This includes the use of your details to subscribe you to any such email newsletter program operated by the website.

This is only the case if such actions have been made clear to you and your express permission was granted during the submission process or if you, the consumer, have previously purchased from or enquired about purchasing a product or service which is referred to in an email newsletter by the company. Please be assured that this is in no way a complete list of your user rights regarding the receipt of email marketing materials. Your personal details shall not be passed to any third party.

# **External Links**

Though this website strives to only include safe, high quality and relevant links, it is recommended that users approach any external links with caution. External links are used within text, banners, buttons and images to link users to another website.

The owners of this website cannot be held responsible for or validate the content of externally linked websites. By clicking on an external link, you do so at your own risk. This website and its owners cannot be held liable for any implications or damages arising as a result of visiting any external links.

#### Social Media

Where this website and its owners participate on social media platforms, their communication, engagement and actions are subject to the terms and conditions and privacy policies stipulated by each social media platform.

Users of social media are advised to communicate and engage with due care, particularly where their own privacy and personal details are concerned. Neither this website, nor its owners, will ever request for personal or sensitive information to be provided via social media platforms. Users who wish to discuss sensitive details are encouraged to do so using primary methods of communication such as telephone or email.

Where this website chooses to use social sharing buttons, they do so to facilitate the sharing of web content directly from web pages via the chosen social media platform. Prior to using such social sharing buttons, users should be aware that they use such buttons at their own risk and that the social media platform in question may track and save a request to share a web page via a social media account.

#### **Shortened Links**

The owners of this website may choose to share web links to relevant web pages using their social media platform accounts. Some social media platforms may choose to shorten long URLs (web addresses), for example: http://bit.ly/1eMjTkk.

Users should take caution and employ good judgment prior to clicking any shortened URLs published by this website and its owners on social media. Whilst this business and its owners aim to ensure that only authentic links are shared on their social media platforms, social media platforms are susceptible to spam and hackers. As such, this website cannot be held responsible for any implications or damage initiated by clicking any shortened link.